Can you log in to my computer to fix it?

Smörgåsbord Retainer · https://computancy.co.uk/kb/can-you-log-in-to-my-computer-to-fix-it/

No. We have remote control software and can log in to your PC to help you connect to your website backend or similar, but not for PC support. We’re not Apple aficionados either, so will struggle to help you with more than the basics on that platform. Trying to connect to your Android or Apple phone is akin to pulling teeth, so we stay well clear of that—sorry!