Why do I get an ERR_SSL_UNRECOGNIZED-NAME-ALERT error?

SSL Certificates · https://computancy.co.uk/kb/why-do-i-get-an-err_ssl_unrecognized-name-alert-error/

If you're trying to access the temporary URL (i.e. example-co-uk.staging.com) you may get an ERR_SSL_UNRECOGNIZED-NAME-ALERT error.

This will be because the temporary URL can't load over SSL (via **https://**). To allow the temporary URL to resolve you'll need to ensure it loads over **https://**.

- Check the **WordPress site and home URL** and make sure it's set to load over https://
- **Disable Force HTTPS** in the control panel
- Ensure you don't have the **Really Simple SSL** plugin active, you can disable it to prevent it forcing https://
- Remove any redirects in the **.htaccess file**.

You may need to try an incognito browser tab after making any corrections to ensure https:// is not cached in your browser