Why do you subtract some hours for routine maintenance?

Smörgåsbord Retainer · https://computancy.co.uk/kb/why-do-you-subtract-some-hours-for-routine-maintenance/

All the work we do on your site is based on the premise that your site is safe and secure, with both the core and all plugins kept updated.
This is checked several times a week, and changes are made as necessary. Depending on the size of your site, we allocate a set time for these tasks along with a contingency for overruns. We will inform you of this at the start of the service.